

Care Management

Care management is an important service that includes coordinating care and services that will help us deliver on the goals you identified in your Care Plan. Every Home Care Package, including those being self-managed will require some level of care management.

Tablelands Community Support fortnightly cost and the approximate number of hours that we are fully responsible for your care management are noted below. These services may be provided in different ways including face-to-face, via phone or by email. **The money will come out of your package (this is not an out-of-pocket cost for you)** and will include:

- Developing and reviewing your Home Care Agreement detailing the services you will access; reviewing your Care Plan with you to ensure the services you access help you achieve your goals; care coordination to set up and arrange your services;
- Making sure that the care you receive is respectful of your culture preferences and spirituality; and identifying and addressing risks to your safety.

Fully managed by provider	Level 1	Level 2	Level 3	Level 4	
Per fortnight	\$70.00	\$120.00	\$260.00	\$400.00	
Approx. no. hours per fortnight	1 hour	1.70 hours	3.7 hours	5.7 hours	
Price List for Common Services provided by Tablelands Community Support's own Staff	Standard Hours M-F 6.00am to 6.00pm	Non-Standard Hours M-F 6.00pm to 6.00am	Saturday	Sunday	Public Holiday (excludes Christmas Day and Good Friday)
Personal care	\$70.00	N/A	\$105.00	\$122.50	\$140.00
Nursing	\$119.00	N/A	\$159.38	\$223.13	\$350.00
Cleaning and household tasks	\$70.00	N/A	\$105.00	\$122.50	\$140.00
Light gardening	\$85.00	N/A	N/A	N/A	N/A
Social Support	\$70.00	N/A	\$105.00	\$122.50	\$140.00
In-home respite	\$70.00	By Agreement	\$105.00	\$122.50	\$140.00

Package Management

*Package management is the ongoing administration and organisational activities associated with ensuring the smooth delivery and management of your Home Care Package. It includes the costs for: preparing monthly statements; managing your package funds; and compliance and quality assurance activities required for Home Care Packages. **The cost comes out of your package funding, it is not an out-of-pocket cost for you.***

Other Costs	Level 1	Level 2	Level 3	Level 4
Package management Per fortnight	\$ 55.00	\$ 90.00	\$ 150.00	\$ 180.00

No exit amount will be charged from 1/01/2023

Travel Cost per Kilometre	Level 1	Level 2	Level 3	Level 4
	\$1.20	\$1.20	\$1.20	\$1.20

The travel cost fee will be charged for travel to and from your residence unless you live within the town boundaries of Armidale or Uralla.

Pricing amended 1/7/24 and uploaded 3/7/24

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